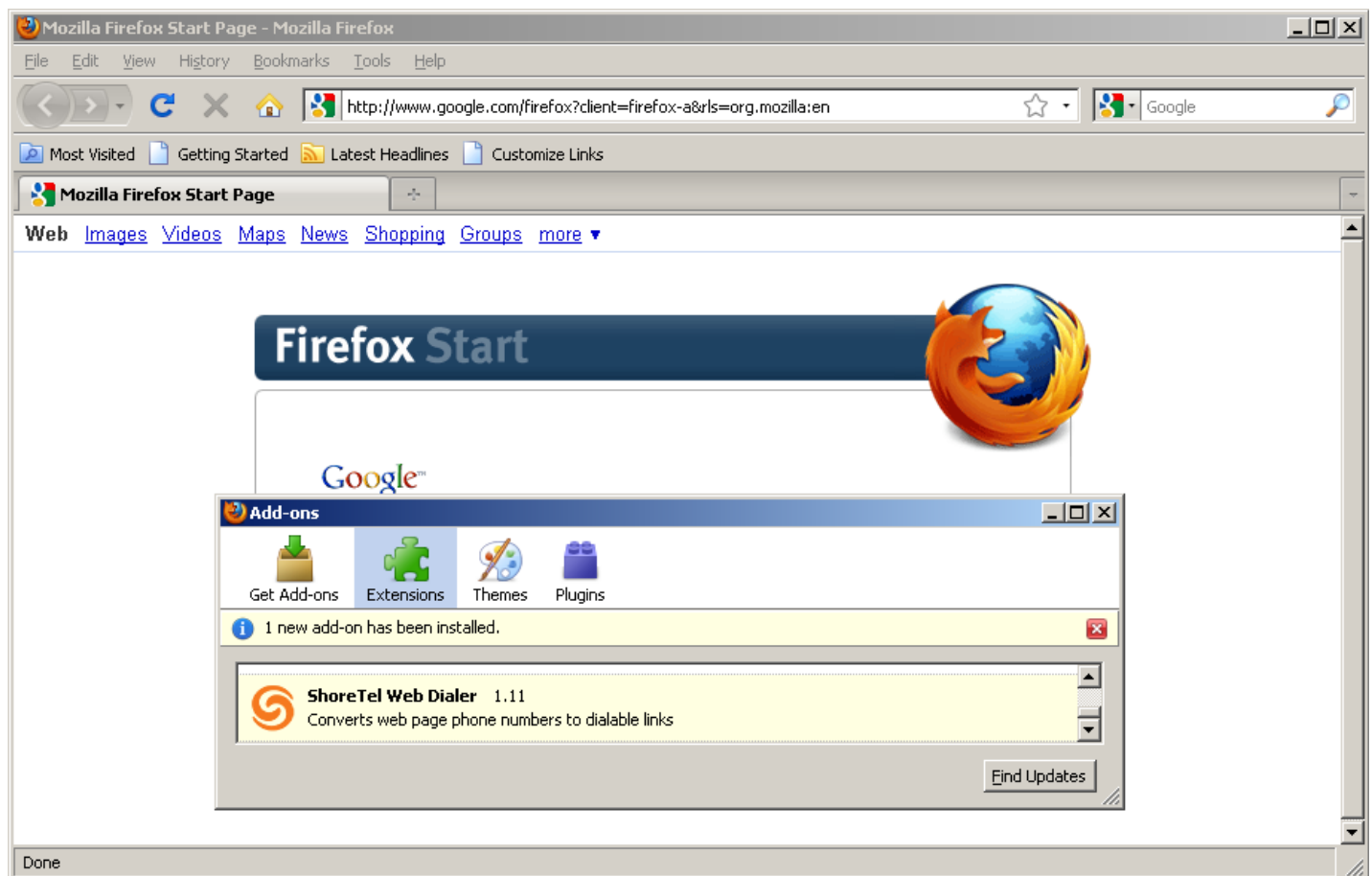


ShoreTel Web Dialer User Guide for Mozilla Firefox

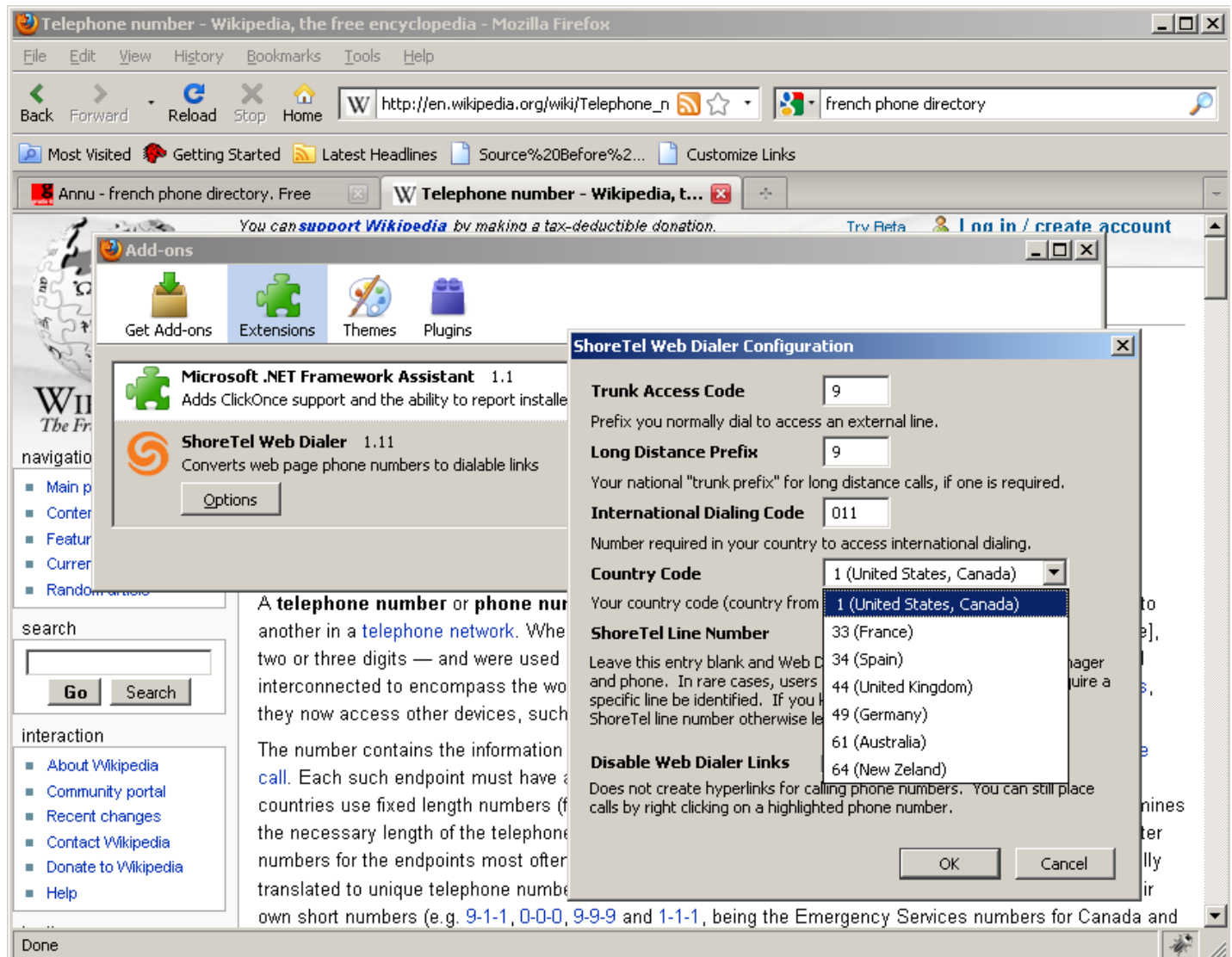
ShoreTel Web Dialer allows a ShoreTel user to dial phone numbers appearing on any page displayed by Mozilla Firefox (version 3.0 and later) with a single click.

Configuring the Web Dialer

After the Web Dialer installation is complete, launch Firefox and you will see the Web Dialer has been added to Firefox.

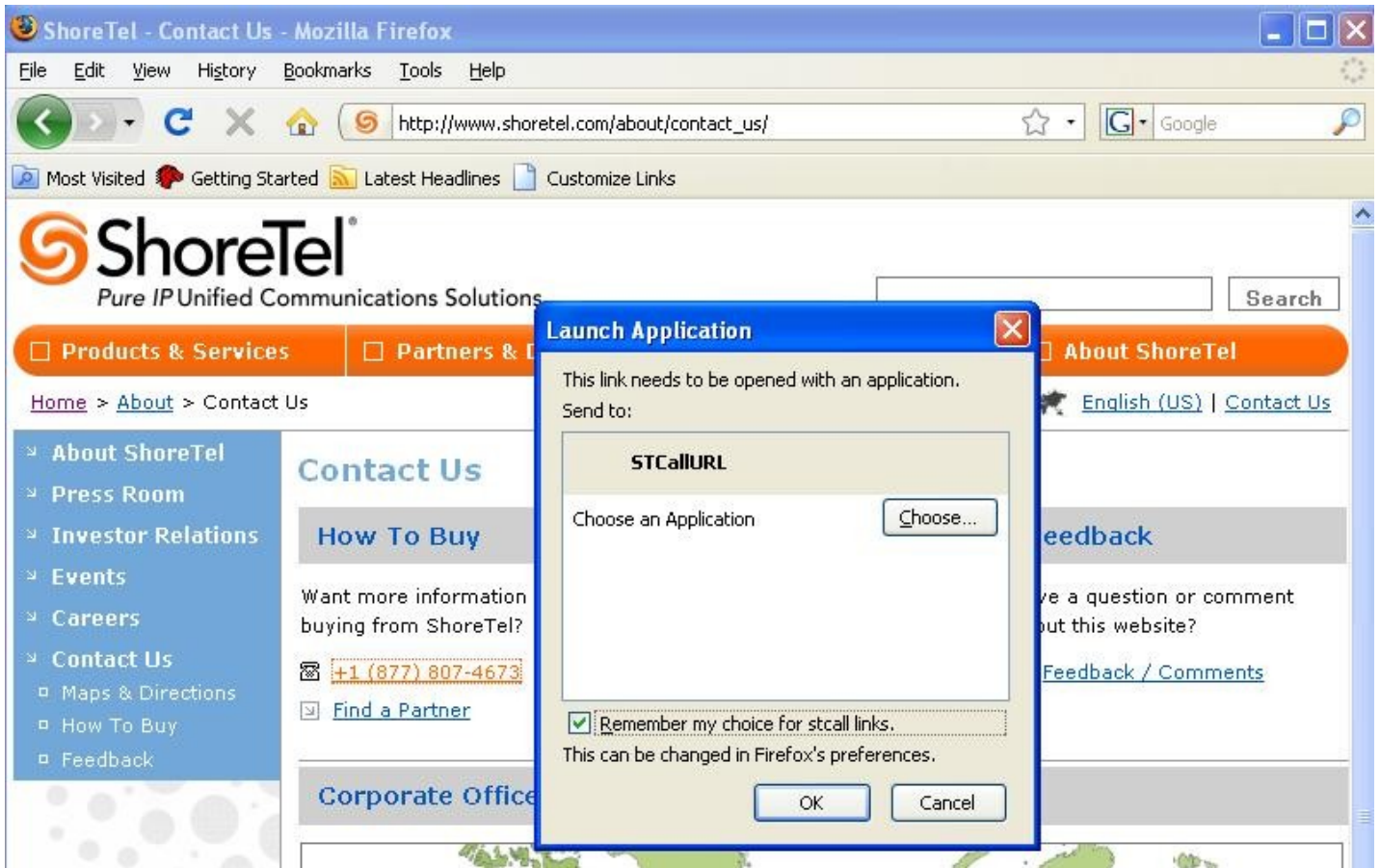


Click the “Options” buttons to configure the Web Dialer. The default configuration is for the United States and Canada.



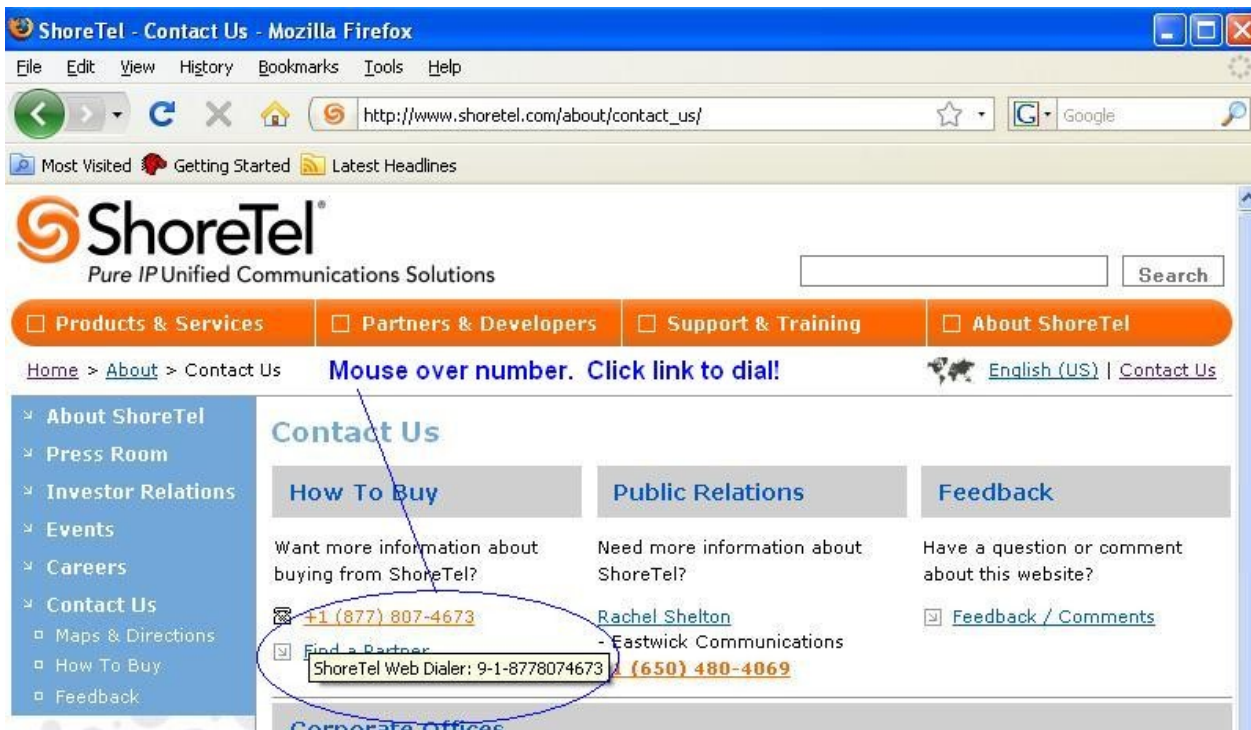
In the future, the Web Dialer options can be modified by selecting “Tools” followed by “Add-ons” from the Firefox menu.

The final step is configuring Firefox to use an external program for placing calls. Go to a web page containing a phone number (e.g., http://www.shoretel.com/about/contact_us/) and click on the orange phone number. When the following popup window appears, select “Remember my choice for stcall links” and then select the OK button.



ShoreTel Web Dialer in Use

Screen shot shows ShoreTel Web Dialer and clickable/dial-able phone number links.



Screen shot shows the Web Dialer context menu dialing selected/highlighted text (extension 225 in this case). Select any text; right click for Firefox context menu; select "ShoreTel Web Dialer" to dial.

