

Product Bulletin

ShoreTel Mobility

Mobility Client and Android 5.X(Lollipop)

Mobility Client now support Android 5.x (Lollipop)

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Introduction

This bulletin is to inform ShoreTel field sales and partners that the ShoreTel Mobility now supports Android 5.x (Lollipop).

Resolution

Users can upgrade to the latest version of ShoreTel Mobility client before or immediately after upgrading the operating system of their device to Android 5. [Download from the Google Play Store](#)

Target Customers

All existing ShoreTel Mobility customers and partners planning to install or have already installed the latest Android Version (Lollipop/5.x) on their devices are affected by this announcement.

Contact Information

Create a new Service Request (SR) at <http://support.shoretel.com> or contact the technical assistance center at:

- **Chat:** <http://support.shoretel.com>
- **Skype:** shoreteltac1
- **Phone** (For new or existing SRs):
 - North America:** + 1800 742 2348
 - EMEA:** UK Toll Free +44 808 13 49920 or +00 800 4083 3133
 - APAC / ANZ:** Australia Toll Free +61 800 258 533